

MENTAL HEALTH FORUM PARTICIPANT SURVEY

TOTAL SURVEYS COMPLETE 47

1. Organization's Name: _____
2. Which of the following Mental Health services/interventions does your organization provide?

Children & Adolescents			
Service/Intervention Type: (please circle <u>yes</u> or <u>no</u>)			
1	Psychiatric Evaluation	Yes 14	No 22
2	Medication Services	Yes 14	No 23
3	Individual & Family Counseling	Yes 24	No 17
4	Case Management	Yes 30	No 13
5	Crisis Services	Yes 21	No 20
6	Substance Abuse or Dual Diagnosis Treatment	Yes 13	No 24
Other (please describe):			
Adults & Older Adults			
Service/Intervention Type: (please circle <u>yes</u> or <u>no</u>)			
1	Crisis Intervention	Yes 26	No 11
2	Psychiatric Evaluation	Yes 18	No 17
3	Individual & Family Counseling	Yes 28	No 10
4	Case Management	Yes 31	No 11
5	Recovery Focused Treatment	Yes 23	No 14
6	Dual Diagnosis Treatment	Yes 18	No 19
7	Housing	Yes 17	No 22
8	Street Outreach	Yes 16	No 22
9	Medication Services	7	4
Other (please describe):			

3. What communities in eastern Riverside County does your organization serve?

Communities: (please circle <u>yes</u> or <u>no</u>)			
1	Whitewater/Pass	Yes 28	No 6
2	Desert Hot Springs	Yes 33	No 3
3	Palm Springs	Yes 31	No 3
4	Cathedral City	Yes 32	No 2
5	Rancho Mirage	Yes 29	No 4
6	Thousand Palms	Yes 30	No 3
7	Palm Desert	Yes 31	No 2
8	Indian Wells	Yes 27	No 4
9	La Quinta	Yes 28	No 3
10	Indio	Yes 33	No 1
11	Coachella	Yes 36	No 2
12	Mecca	Yes 35	No 2
13	Thermal	Yes 36	No 2
14	Mountain Communities	Yes 23	No 8
15	Riverside County Unincorporated Areas	Yes 32	No 4

Which of the following Mental Health services/interventions does your organization provide?

Children & Adolescents

Other (please describe):

- Works closely with CV district, Desert Mirage HS and Toro Canyon Middle School. Referrals, Parenting Education, Health/Mental Health Education
- Home visitation: tools that we used: as Q3-ASQ-CE PSI4-AAPI, to score stress, depression, positive discipline. Mom and babies: moms who have depression
- Medical Home model
- Education, referrals and support groups
- Children Services, Day Care, Rapid-Rehousing
- Group counseling, domestic violence, and victim compensation
- Teen center opening in Coachella this fall... Drop –In
- Provided to children who are with mothers at mission and families sheltering in overnight emergency shelter
- In our community outreach encounter families with issues provide brief individual and family counseling, case management
- If they are in our program
- Speech, communication, parent education
- Reproductive health we provide referrals through our clinical services, education services, we have a promotoras program for youth and adults – outreach
- Mothers and babies post-partum depression prevention and early intervention education

Adults & Older Adults

- Provide education and referrals in Spanish and English
- Provide vocational training for adults 18 and over
- HIV testing
- Referral services to all the above
- 18-21
- Health clinics
- Intensive day treatment
- Psychosocial support, alternative therapies
- Would like to see more services for students as well as homeless
- Referrals outreach through promotores programs
- Medication comes from Indian Health
- Provide
- GED programs, rapid re-housing
- Parenting education & support for pregnancy through preschool. Support for maternal mental health
- Education, referrals and support groups

- Medical home model
- Promotores de Salud: marketing, promoting material for mental health, access to services, reducing stigma, providing education to the community
- Assist clients with community building, housing, facilities, and food, medical. Every aspect of life
- Cognitive rehab, swallowing therapy, adult social skills, speech, communication, caregiver
- Parenting groups, Alzheimer's, stroke support groups and treatment for recovery stuttering therapy for adults and children. Caregiver support, swallowing therapy for people that have difficulty eating after stroke or degenerative diseases

What is the most common complaint you hear from the people your organization serves in relation to Mental Health Services?

- Lack of awareness for disabilities and how that affects mental health. Individuals who stutter chronically or have severe communication challenges are at risk for suicide and mental health challenges. Families and caregivers also undergo depression with a disability diagnosis. Lack of funding for these groups
- How they feel their speech, communication or swallowing deficits impact their everyday lives and is triggering other mental health disorders
- They don't know where the service is. Some community members do not know what is mental health and mental illnesses. There is still a lot of stigma and people don't know where the services are.
- Lack of access, providers, affordability
- There is a lack of culturally competent/trauma informed prevention education services. Access to these services due to transportation and services hours is a concern too. There is an opportunity for community engagement on this important matter both for intervention and prevention
- Lack of professionals trained and lack of resources
- Not enough services offered at agency. Services are not available
- Lack of providers in the eastern Coachella valley. They don't want to have to drive and work in remote areas
- More on site clinical services by psychologists also more life skills classes
- No mental services in the rural areas unserved communities in the eastern riverside community. Underserved communities in eastern Coachella valley no Spanish speaking services
- Cultural sensitivity with regards to Mental Health factors
- Depression
- Anger management
- Stigma
- Costs of services, access of services
- Access to care
- Not a lot of resources in the community especially for young people. Transportation is also a big issue
- Lack of services for people who have no insurance or legal status, transportation, cultural sensitive services, education/resources
- Not enough housing
- Lack of available services/beds for inpatient treatment substance use recovery programs
- Mental health services – accessibility of services- wait times, adequacy, distance, etc. Federal – becoming much more restrictive and as a result excluding folks in need

- Federal – difficult to access services of DAP – location/transportation etc.
- There is no way to get there. It took me 3 hours by bus
- Not enough access to services for low income individuals/families
- Transportation and stigma are the most common complaints
- We have many client who cannot get services or prescriptions
- Lack of professionals/services
- Lack of access and services
- Not consistent or culturally appropriate
- That they cannot access mental health services easily
- Access, open late hours
- Not knowing where to go, lack of services for residents and youth, services for domestic abuse needs
- Affordable therapy for caregivers, respite care
- Lack of consistency in mental health therapist due to frequent moves of foster children and the delay to get services started since DPSS has to file referral through ACT